Compliance-First Architecture — Proseon

Proseon automates redlines, compliance checks, and formatting with a security-first design. We offer two deployment modes: (A) Hosted on AWS using Amazon Bedrock, and (B) Self-hosted (on-prem or VPC) using a local LLaMA model.

Deployment Modes (side-by-side bullets)

- **A. Hosted (Bedrock)**
    - Model runtime: Amazon Bedrock (managed by AWS)
    - App & data plane: Proseon on AWS (separate VPC)
    - Storage: encrypted S3 / EBS
    - No training on client data

- **B. Self-Hosted (LLaMA)**
    - Model runtime: local (customer infra)
    - App runs in customer Docker environment
    - Customer controls storage & network
    - "Sample data only" defaults available

Data Flow (numbered to match a diagram):

1. **Upload**: User securely uploads DOCX/PDF via HTTPS.
2. **Preview**: Service generates a non-destructive preview (no source data leaves tenant boundary).
3. **Process**: Approved ops applied to the document.
4. **Redlines**: Track-changes DOCX produced for auditability.
5. **Export**: Final artifacts (DOCX/PDF + SUMMARY.txt) available; optional ZIP bundle.
6. **Deletion**: Tenant-configurable retention or on-demand deletion.

Security Controls

- **Encryption**: TLS 1.2+ in transit; AES-256 at rest.
- **Access**: Least-privileged roles; per-tenant isolation.
- **Auditability**: SUMMARY.txt (ops applied, counts, timings); request IDs in logs.
- **Privacy**: No model training on client data; optional self-hosted mode.
- **Retention**: Configurable TTL; immediate delete upon request.
- **Sub-processors**: (Hosted only) AWS (compute, storage, Bedrock).

Compliance Posture (short)

SOC 2 readiness path; DPA available; data minimization & purpose limitation.

Contacts

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Security & Privacy FAQ — Proseon

Do you train on our documents?

No. Customer data is never used to train foundation models.

Where does the model run?

Hosted mode: Amazon Bedrock (AWS). Self-hosted: your infrastructure (no data leaves your network).

What data do you process?

The documents you upload and the operations you request (e.g., replace, redact, convert). Minimal metadata: file names, job IDs, timing, and audit summaries.

How long do you keep documents?

Configurable retention. You can delete immediately via API/UI. Backups follow the same TTL.

How are documents protected?

TLS in transit; encrypted storage at rest; per-tenant isolation; access is least-privileged.

Can we see exactly what changed?

Yes. We generate a tracked-changes DOCX (redline) and a SUMMARY.txt with counts and operations.

Can we self-host?

Yes. Self-hosted LLaMA profile runs fully inside your Docker/VPC environment.

Who are your sub-processors?

Hosted mode uses AWS (compute, storage, Bedrock). No third-party analytics on document content.

What about logs?

Operational logs include request IDs and metrics, not document content. You can disable or forward logs.

How do we execute a DPA?

We provide a DPA-lite with standard clauses; bespoke terms on request.

Contact

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Data Processing Addendum (Summary)

Parties

Controller: Customer (the "Client") | Processor: Proseon Ltd.

Subject Matter & Purpose
Automated document operations (redlines, compliance checks, formatting); generation of redlined outputs & audit summaries.

Categories of Data
Business documents (DOCX/PDF); user account identifiers; operational metadata (job IDs, timestamps, metrics).

Data Subjects
Client personnel, counterparties referenced in documents, and signatories.

Lawful Basis
Determined by Client (Controller). Proseon processes on Client's documented instructions.

Duration
For the term of the beta/engagement; data retained only for configured TTL or as required by law.

Security Measures
Encryption in transit and at rest; access controls; tenant isolation; logging with request IDs; vulnerability management.

Sub-Processors
Hosted mode: AWS (compute/storage/Bedrock). Self-hosted: none by default. Changes notified to Client.

International Transfers
If applicable, transfers under Standard Contractual Clauses or equivalent safeguards.

Data Subject Rights
Assistance with access, rectification, deletion, and portability requests where applicable.

Breach Notification
Without undue delay after becoming aware; includes nature, scope, and mitigation steps.

Return/Deletion
Upon request or contract end: delete or return Client data, including backups within agreed window.

Audits
Reasonable assistance with security questionnaires; audit rights on notice, subject to confidentiality.

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Proseon Beta Terms (Short Form)

Eligibility & Scope
Invitation-only beta for evaluation purposes; non-production use unless agreed.

Duration
4–6 weeks (extendable). Either party may terminate at any time.

Fees
No charge during beta.

Confidentiality

Each party protects the other's confidential information; documents remain Client's confidential data.

Data Use

No training of models on Client data. Proseon processes solely to provide the service.

Deliverables & Support

Best-effort support; no guaranteed availability or SLAs during beta.

Acceptable Use

No unlawful content; no attempts to reverse engineer models/services.

Feedback

Client grants Proseon a license to use feedback to improve the product (no use of Client data/examples in marketing without consent).

Termination

On termination, Client can export data; Proseon deletes remaining data per DPA-lite.

Warranties & Liability

Service is "as-is" during beta; liability capped to £1,000 (or zero monetary consideration) except for confidentiality or willful misconduct.

Governing Law & Venue

(Choose: England & Wales) | Disputes resolved in chosen courts.

Contacts

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